# Local Care Record Development Board questionnaire March 2009 HTMC
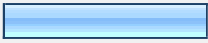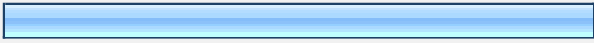
**1. Please circle which of the following you feel best describes setting up the record access system at home. It was:**

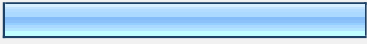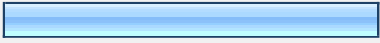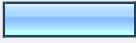| | | Response Percent | Response Count |
|---|---|---|---|
| **Very easy** | | **47.6%** | **30** |
| Easy | | 30.2% | 19 |
| About average for this kind of task | | 19.0% | 12 |
| Difficult | | 3.2% | 2 |
| Very difficult | | 0.0% | 0 |
| Other (please specify) | | | 2 |
| | | *answered question* | 63 |
| | | *skipped question* | 0 |

**2. I had many queries, at first, about setting up the record access system.**

| | | Response Percent | Response Count |
|---|---|---|---|
| Yes | | 7.9% | 5 |
| **No** | | **92.1%** | **58** |
| | | *answered question* | 63 |
| | | *skipped question* | 0 |
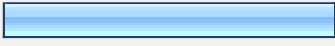
**3. Please circle which of the following you feel best describes how it was using the system after setting it up. It was:**

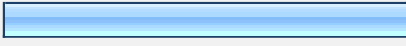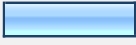| | | Response Percent | Response Count |
|---|---|---|---|
| Very easy | | 39.7% | 25 |
| **Easy** | | **41.3%** | **26** |
| About average | | 14.3% | 9 |
| Difficult | | 4.8% | 3 |
| Very difficult | | 0.0% | 0 |
| Please use the box below to explain your answer more fully: | | | 11 |
| | *answered question* | | **63** |
| | *skipped question* | | **0** |

**4. Please circle which of the following explains your feelings about accessing your records online. It is:**

| | | Response Percent | Response Count |
|---|---|---|---|
| Very boring | | 0.0% | 0 |
| Boring | | 0.0% | 0 |
| Neutral | | 12.7% | 8 |
| Mildly interesting | | 22.2% | 14 |
| **Very interesting** | | **65.1%** | **41** |
| | *answered question* | | **63** |
| | *skipped question* | | **0** |

**5. Please circle which of the following explains your feelings about accessing your records online. It:**

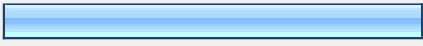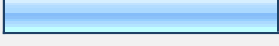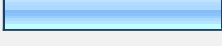| | | Response Percent | Response Count |
|---|---|---|---|
| Is very reassuring | | 36.5% | 23 |
| **Is reassuring** | | **44.4%** | **28** |
| Is neutral | | 14.3% | 9 |
| Makes me slightly anxious | | 3.2% | 2 |
| Makes me very anxious | | 1.6% | 1 |
| | | *answered question* | 63 |
| | | *skipped question* | 0 |

**6. Please circle which of the following explains your feelings about accessing your records online. It:**

| | | Response Percent | Response Count |
|---|---|---|---|
| **Improves my understanding of my medical condition a great deal** | | **46.0%** | **29** |
| Improves my understanding of my medical condition a bit | | 30.2% | 19 |
| Does not affect my understanding of my medical condition | | 23.8% | 15 |
| Makes understanding my medical condition a bit more difficult | | 0.0% | 0 |
| Makes understanding my medical condition a lot more difficult | | 0.0% | 0 |
| | | *answered question* | 63 |
| | | *skipped question* | 0 |

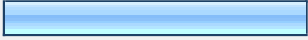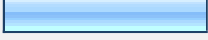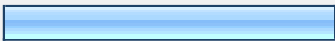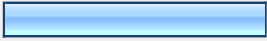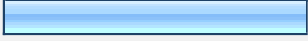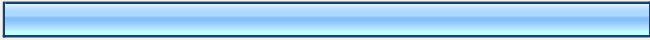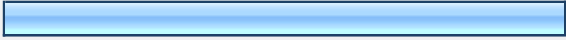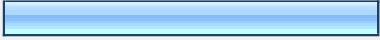**7. Please circle which of the following explains your feelings about accessing your records online. It:**

| | | Response Percent | Response Count |
|---|---|---|---|
| **Improves my understanding a lot of how my medical condition is being managed by the medical team** | | **44.4%** | **28** |
| Improves my understanding a bit about how my medical condition is being managed by the medical team | | 33.3% | 21 |
| Does not affect my understanding of how my medical condition is being managed by the medical team | | 22.2% | 14 |
| Makes understanding how my medical condition is being managed by the medical team a bit more difficult | | 0.0% | 0 |
| Makes understanding how my medical condition is being managed by the medical team a lot more difficult | | 0.0% | 0 |
| | *answered question* | | 63 |
| | *skipped question* | | 0 |

**8. Please circle which of the following best describes how your opinion of whether your general practice has changed since they have had record access. I like it:**

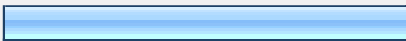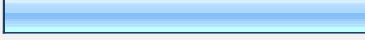| | | Response Percent | Response Count |
|---|---|---|---|
| **Much better** | | **36.5%** | **23** |
| Better | | 28.6% | 18 |
| The same | | 33.3% | 21 |
| Less | | 1.6% | 1 |
| Much less | | 0.0% | 0 |
| | *answered question* | | 63 |
| | *skipped question* | | 0 |
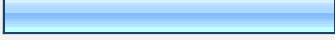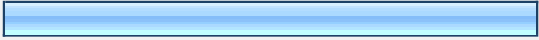
**9. I use Record Access to (please tick as many as apply to you):**

| | | Response Percent | Response Count |
|---|---|---|---|
| Look up results | | 85.7% | 54 |
| Look at letters | | 76.2% | 48 |
| Look at consultation notes | | 71.4% | 45 |
| Look at other information | | 47.6% | 30 |
| Plan my consultation | | 22.2% | 14 |
| Check what the doctor or clinician said | | 61.9% | 39 |
| See how my condition is going | | 41.3% | 26 |
| Please use the box below to discuss any other functions that you use record access for: | | | 13 |
| | answered question | | 63 |
| | skipped question | | 0 |

**10. Please write in the box below how many times you have accessed your records in the last two weeks:**

| | Response Count |
|---|---|
| | 63 |
| answered question | 63 |
| skipped question | 0 |

## 11. Has record access helped you with outpatient consultations in the hospital?

| | | Response Percent | Response Count |
|---|---|---|---|
| **Yes** | | **44.4%** | **28** |
| No | | 15.9% | 10 |
| Not been to outpatients in the hospital since getting Records Access | | 39.7% | 25 |
| | answered question | | 63 |
| | skipped question | | 0 |

## 12. If you have been to the outpatients, which of these might apply to you:

| | | Response Percent | Response Count |
|---|---|---|---|
| I print off information before I go | | 36.5% | 23 |
| I show the hospital my information on the computer in the hospital | | 6.3% | 4 |
| **I have not been to the hospital outpatients** | | **58.7%** | **37** |
| Please use the box below to explain any other ways in which you may use your record access to support a hospital consultation: | | | 14 |
| | answered question | | 63 |
| | skipped question | | 0 |

## 13. Please use the box below to suggest ways in which the record access system could be improved:

| | | Response Count |
|---|---|---|
| | | 27 |
| | answered question | 27 |
| | skipped question | 36 |